



IW EXPRESS
SIMPLE EFFICIENT SOLUTIONS

MESSAGE FROM OUR CEO

“At IW Express, our commitment is to deliver an exceptional and memorable courier experience to all our clients. We believe in maintaining the highest standard of quality and professionalism that reflects the quality of the businesses we cater to. We are committed to providing outstanding customer service through our highly trained staff and with the use of the latest cutting-edge shipping technologies. Above all else, we value professionalism, care, and provide exceptional service to all our customers.”

 **Eng**

MARZOUK ALMUTAIRI

ABOUT IW EXPRESS

IW Express is your gateway to effortless logistics. We simplify the complexities of global trade and logistics to provide the easiest, most convenient shipping experience for our customers, in the most cost-efficient and timely manner. We handle all your shipping needs seamlessly, so you can focus on the selling.



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VISION

Our vision is to be the number one preferred and most reliable courier company in Kuwait and the GCC region, known for our top-of-the-line efficient innovative logistics solutions, as well as our unparalleled customer service.



VALUES

At IW express, treating everyone with dignity, honesty, and fairness is of incredible importance to us. We continuously promote a diverse and inclusive work environment, we're always embracing and implementing environmentally responsible practices.



MISSION

Our mission is to deliver excellence in logistics, empower businesses with customized shipping solutions, and create a streamlined customer experience through innovative technology and personalized support.



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Our offices span across KSA, UAE, and Egypt, with our headquarters in Kuwait.
We provide cross-border trucking services across the GCC:

Saudi Arabia - Oman - Kuwait - Qatar - United Arab Emirates

WHY *IW EXPRESS?*

- ≡ Tailored shipping solutions for your unique needs.***
- ≡ Global reach to get your goods anywhere, be it import, export, or domestic.***
- ≡ On-time delivery with reliable tracking and visibility.***
- ≡ Competitive rates without compromising quality.***
- ≡ Exceptional customer service that ensures a great customer experience.***
- ≡ Comprehensive technology services to streamline your operations***



INFOGRAPHICS

Express Courier License
Clearance Airport Office
Fulfillment

Warehouse at prime
location in Kuwait

75 Vehicles
10 Trucks
65 Vans

+100
Employees

+3000
Shipments
Daily

DOOR-TO-DOOR DELIVERY

MID & LAST-MILE DELIVERY

WAREHOUSING & DISTRIBUTION

OUR SERVICES

**INTERNATIONAL COURIER
SERVICES**

**CROSS BORDER TEMPERATURE
CONTROLLED TRUCKING**

E-COMMERCE SOLUTIONS

BULK DELIVERY SERVICES

**CUSTOMS CLEARANCE
SERVICES**



DOOR-TO-DOOR DELIVERY

Picked up right from your doorstep and delivered quickly to your destination, we offer same-day pick-up and delivery within 24 hours domestically.

We also provide fast and reliable cross-border delivery within the GCC. Many customized options are available, such as special shipping for high-value items and Dangerous Goods (DG), as well as cost-efficient next day delivery.



MID & LAST-MILE DELIVERY

Our mid-mile solutions ensure efficient transportation from regional hubs to local warehouses, optimizing routes for faster transit times.

When it comes to last-mile delivery, we excel at getting your packages right to your customer's doors – optimized with real-time tracking.

With our express courier license we have the capability to clear shipments upon arrival, with professionally trained couriers.



WAREHOUSING & DISTRIBUTION

Warehousing includes services like inventory management, order fulfillment, and climate control to ensure products are stored safely and efficiently.

Distribution encompasses the processes of picking, packing, and shipping items to customers or retail locations. This service reduces delivery times and enhances overall supply chain efficiency.



INTERNATIONAL COURIER SERVICES

This service is designed to handle the complexities of international logistics, including customs clearance, regulatory compliance, and varying shipping laws.

We provide options for express and standard shipping, to ensure timely delivery while offering tracking and insurance for peace of mind.



CROSS-BORDER TEMPERATURE-CONTROLLED TRUCKING

The leading company in Kuwait offering temperature-controlled transportation for temperature-sensitive items, such as perishable food, pharmaceuticals, and cosmetics.

With our fleet of temperature-controlled trucks and highly experienced drivers, rest assured that your sensitive items are delivered without any risk.



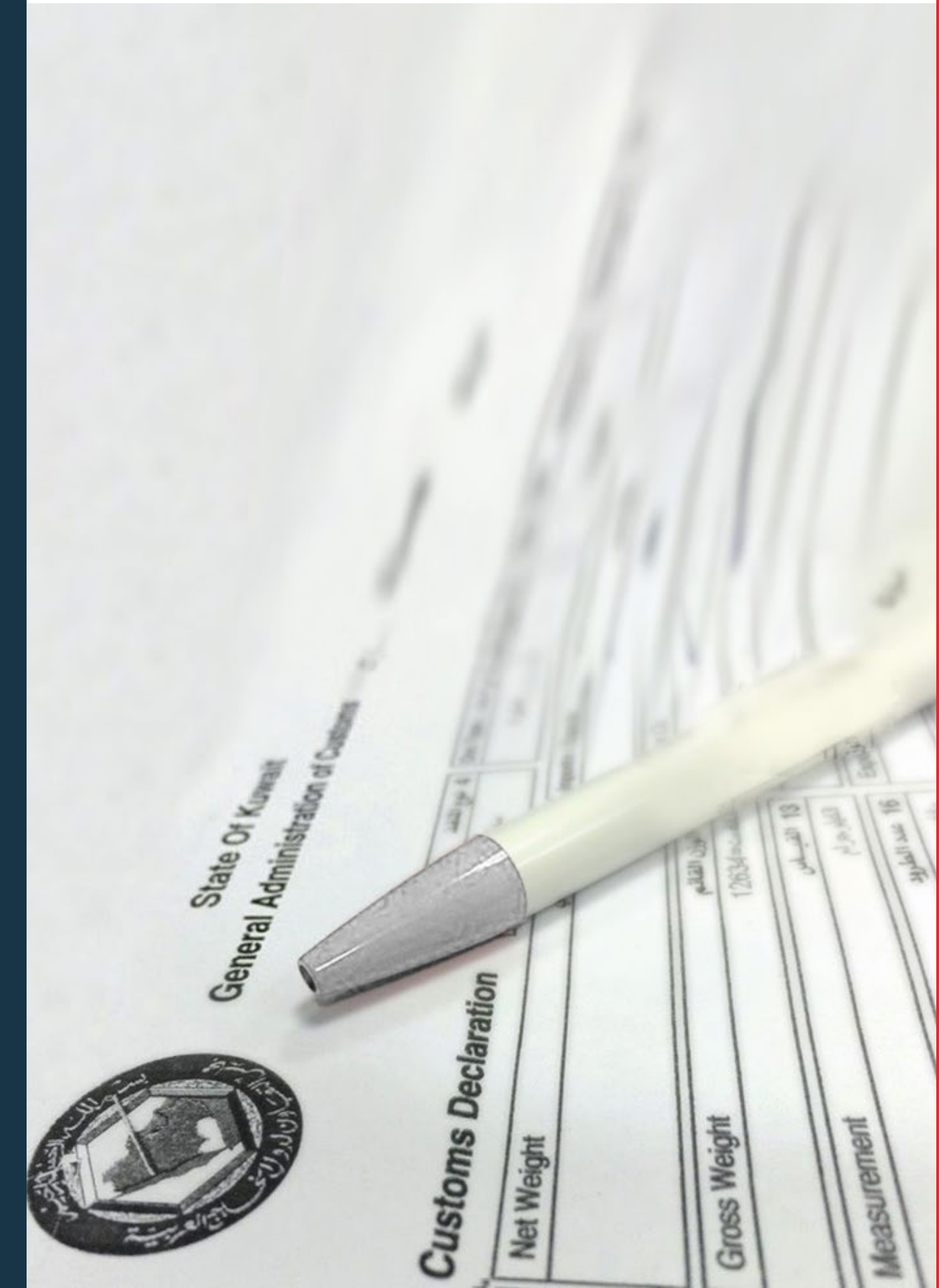
E-COMMERCE SERVICES

Tailored to support online businesses in efficiently managing their shipping and fulfillment needs. Seamless integration with leading online platforms such as Shopify, WooCommerce, Magento...etc. These services include inventory management, order processing, last-mile delivery, real-time tracking and return management services, ensuring that products reach customers quickly and reliably.



BULK DELIVERY SERVICES

We offer professional delivery solutions for bank cards, invitations, gift items, brochures, catalogues, newsletters, and any other marketing/promotional items.



CUSTOMS CLEARANCE SERVICES

Putting your mind at ease through finalizing the entire customs clearance process. Our team of in-house customs agents, located at Kuwait's airport cargo area, are experts in local specifications, conditions, rules and regulations. Their extensive on-the-ground knowledge and expertise allows them to handle all administration tasks for you, saving you time, effort and money.

START SHIPPING *SMARTER TODAY*

Ready to take your business to new heights?
Partner with IW Express for innovative
logistics and technology solutions.

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THANK YOU